SUBJECT:	Freedom of Information Management and RIPA Annual Report
REPORT OF:	The Chairman of the Overview & Scrutiny Committee
RESPONSIBLE	Director of Resources
OFFICER	Head of Business Support
REPORT	Zoë Bloomfield, 01895 837357, zoe.bloomfield@southbucks.gov.uk
AUTHOR	
WARD/S	All
AFFECTED	

**O&S Committee** 

### 1. Purpose of Report

To provide Members with an update on the public engagement with the Freedom of Information Act 2000, Environmental Information Regulations 2004, the Data Protection Act 1998, the Transparency Code of Practice, the INSPIRE Regulations, RIPA, Protection of Freedoms Act 2012.

#### RECOMMENDATION

To note the report.

### 2. Executive Summary

This report is a reflexive analysis of the past year's FOI and EIR progress and activities in response to requests processed by the Council.

#### 3. Reasons for Recommendations

This report is to inform Members about the number of requests received and the categorisation of the requester type.

#### 4. Freedom of Information Requests

Cumulative percentage for year 2014/15 – total received was 606 of which 530 were responded to within 20 working days 87.6%. The service areas that received the most FOI requests were Healthy Communities, Business Support and Customer Services.

The following table gives breakdown of the requests by month per financial year together with year-on-year percentage increases. There was a slight fall for the year 2014-15.

#### FOI REQUESTS RECEIVED OVER THE LAST 5 FINANCIAL YEARS

	2014-15	2013-14	2012-13	2011-12	2010-11
Yearly % increase	-0.3%	37%	15%	14%	31%
April	72	40	29	19	21
May	58	29	46	26	23
June	31	42	36	25	28
July	47	48	60	26	26
August	66	54	29	35	30
September	35	33	23	22	28
October	46	37	27	34	24
November	49	65	34	47	28
December	33	51	19	25	20
January	59	90	57	42	37
February	62	69	46	40	37
March	48	50	39	47	38
Year totals	606	608	445	388	340

From the above table we can see that during 2014/15 we saw the number of requests received stabilised.

# Requester category breakdown

Corporate/Supplier 43%
Public/Resident 18%
Researcher/Student 14%
Media/Journalist 12%
MP/Political 5%
Campaigner 4%
Charity 3%
Other 1%

The majority of requests are for commercial information that would be useful for business

#### The emerging pattern of the busiest months of the year for FOIs are

July August November January February March

#### The quieter months of the year for FOIs are

September December

We were getting so many requests for business rates data we began publishing these data sets in April 2015 so that requesters are signposted to the information which means the response time has been reduced. Moving forward we will be publishing these on a quarterly basis.

4.1 The VUELIO FOI tracking systems for both SBDC and CDC councils are now in place and live. VUELIO FOI has helped to streamline 80% of the work process. It has helped to bring open data and better record management into focus across all service areas. The implementation of VUELIO FOI at both councils precipitated the implementation of the information governance structure in accordance with the new Public Sector Network (PSN) Data Handling Guidelines (November 2014), which provides guidance on information assurance and risk management approaches for local public services.

Each Head of Service is accountable to the SIRO for the accuracy and security of information assets within their respective service area and is the Information Asset Owner (IAO). Each service area now has a designated Information Asset

Administrator (IAA) who reports to the IAO and is a senior officer working within the service area. A programme of workshop based training was introduced in February 2015 for all IAAs to cover all aspects of information governance and management.

Classroom based training for FOI and Data Protection induction has now been provided for SBDC and CDC officers by the Corporate Information Officer now working across both councils. 'Bob's Business Information Security eLearning' was commissioned to provide the mandatory data protection and information governance training for all staff, including temporary and contractors since May 2014.

Similarly, Data Protection induction training will be provided for all newly elected Members in June 2015. It is intended that all Members will be signed up to Bob's Business for e-learning to cover FOI and Data Protection.

#### 5. RIPA

The Regulation of Investigatory Powers Act 2000 (RIPA) addresses human rights issues arising from the carrying out of surveillance and the accessing of communications data by local authorities and other law enforcement agencies. The Office of Surveillance Commissioners is responsible for overseeing the use of covert surveillance by designated public authorities in the UK.

Chapter 2 of Part 2 of the Protection of Freedoms Act 2012 (sections 37 and 38) came into force on 1 November 2012. The procedure for the authorisation of local authority surveillance under the Regulation for Investigatory Powers Act 2000 (RIPA) changed and now requires magistrate's prior authorisation. There were no Regulation of Investigatory Powers Act 2000 (RIPA) investigations conducted for the year 2014-2015 at SBDC.

## 6. Links to Council Policy Objectives

- 6.1 The aim is to support corporate information management policy, information governance procedures and strategy.
- 6.2 The objective is to inform Members and senior management of the response to statutory duties that aligns with the code of Corporate Governance ensuring openness and transparency, encouraging better community engagement and supporting economic activities, thus empowering citizens through increased access to information.

Background	ICO Model Publication Scheme 2013			
Papers:	The Protection of Freedoms Act 2012			
	Regulation of Investigatory Powers Act 2000			
	Freedom of Information Act 2000			
	Environmental Information Regulations 2004			
	Data Protection Act 1998			
	INSPIRE Regulation 2009			
	PSN Local Data Handling Guidelines (August 2014)			
	Local Government Transparency Code 2015			

#### APPENDIX

Explanatory Background information for the applicable legislation

(a) The Freedom of Information Act 2000 (FOIA) and the Environmental Information Regulations 2004 (EIR) give rights of access to information held by public authorities. All requests are dealt with irrespective of who has sent them and why they want the information.

EIR gives access to information and there is an express presumption in favour of disclosure. The EIR is invoked when the request is for information about the environment, specifically

- The state of the elements of the environment, such as air, water, soil, land and biological diversity;
- Emissions and discharges, noise, energy, radiation, waste and other such substances;
- Measures and activities such as policies, plans, and agreements affecting or likely to affect the state of the elements of the environment;
- Reports, cost-benefit and economic analyses used in these policies, plans and agreements;
- The state of human health and safety, contamination of the food chain and cultural sites and built structures (to the extent they may be affected by the state of the elements of the environment).

Thus, requests for planning and environmental health fall under the EIR conditions.

(b) The Data Protection Act (DPA) 1998 establishes a legal framework of rights and duties which are designed to safeguard personal data. Under Section 7(1) of the DPA an individual only has a right of access to information held about them and not to information relating to other people. It provides a right to see the information contained in personal data, rather than a right to see or have copies of the documents that include that information.

These requests are more commonly referred to as subject access requests (SARS). A data controller has 40 calendar days in which to provide the requested data. The data controller is allowed to ask for proofs of identity and charge a fee of £10. Processing can only begin once the identity is validated and payment cleared. These requests take an average of 10 working days of officer time to process, (ie £1,800 cost). They are very time intensive to process, which includes the retrieval, collation, and redaction of third-party data. If the requester is not happy with the response they can make a complaint to the ICO.

(c) The INSPIRE Regulation 2009 provides a technical standards framework to publish geospatial information. The INSPIRE Regulations confer a statutory duty on councils to provide access to its geographical information systems (GIS) and make available via the GIS mapping technology spatial data sets relating to environment and society within its district area under the provision of the INSPIRE Regulations.

The European INSPIRE Directive requires that Member States provide public access to location based data related to the environment. Council data sets will be uploaded Data.Gov.uk to support the UK location infrastructure data. The public will be able to find, share and reuse, location data, including all data published under the INSPIRE Directive.

INSPIRE is based on a number of common principles:

- Data should be collected only once and kept where it can be maintained most effectively.
- It should be possible to combine seamless spatial information from different sources across Europe and share it with many users and applications.
- It should be possible for information collected at one level/scale to be shared with all levels/scales; detailed for thorough investigations, general for strategic purposes.
- Geographic information needed for good governance at all levels should be readily and transparently available.
- It should be easy to find what geographic information is available, how it can be used to meet a particular need, and under which conditions it can be acquired and used.

The Department of Environment, Food and Rural Affairs (DEFRA) is the lead Department in the UK for implementing the INSPIRE Directive, which they propose to do in conjunction with the UK Location Strategy. DEFRA have set up a cross-government governance body - the UK Location Council. Its responsibilities in relation to INSPIRE will include:

- Co-ordinating implementation and ongoing operations;
- Providing contact point for the European Commission;
- Compiling and submitting 3-yearly monitoring reports to EC;
- Co-ordinating UK representation to INSPIRE Committees and working groups;
- Collating material on costs and benefits of the Implementing Rules;
- Responsible for central communications;
- Providing policy and technical guidance to support public authorities in meeting their obligations;
- Promoting skills development.

Work across SBDC and CDC with support from seconded specialist AVDC GIS officer within Business Support continues in order to optimise and develop existing skills, and to benefit from local officer knowledge and to achieve publishing of required GIS datasets.

- (d) Local Government Transparency Code 2015 from the Department for Communities and Local Government (CLG) has established the Local Government Transparency Code. This code has been issued using the powers in section 2 of the Local Government, Planning and Land Act 1980 to issue a Code of Recommended Practice requiring local authorities to publish specific information and the code sets out requirements for the following categories of information which must be published:
  - Spending on corporate GPC cards on quarterly basis including:
    - date of the transaction

local authority department which incurred the expenditure

beneficiary amount

Value Added Tax that cannot be recovered summary of the purpose of the expenditure, and

merchant category (eg computers, software, etc)

- Expenditure exceeding £500 on a quarterly basis
- Procurement information

The council is required to publish details of every invitation to tender for contracts to provide goods and/or services with a value that exceeds £5,000. For each invitation, the following details must be published: reference number; title; description of the goods and/or services sought; start, end and review dates; and local authority department responsible.

The council must also publish details of any contract, commissioned activity, purchase order, framework agreement and any other legally enforceable agreement with a value that exceeds £5,000

- Detail of money raised from parking charges
- Information in relation to trade unions including 'facility time'
- Information on council contract and tenders to make it easier for small and medium firms to bid for work
- Property assets
- Local authority land

The council must publish details of all land and building assets including all service and office properties occupied or controlled by user bodies, both freehold and leasehold; any properties occupied or run under Private Finance Initiative contracts; all other properties they own or use, for example, hostels, laboratories investment properties and depots garages unless rented as part of a housing tenancy agreement; surplus, sublet or vacant properties; undeveloped land; serviced or temporary offices where contractual or actual occupation exceeds three months; all future commitments, for example under an agreement for lease, from when the contractual commitment is made.

# Information to be published annually:

- local authority land
- social housing assets
- grants to voluntary, community and social enterprise organisations
- organisation chart
- trade union facility time
- parking account
- parking spaces
- senior salaries
- constitution
- pay multiple
- fraud